

Treasury Management Security Upgrade Transition

First Oklahoma Bank, through our vendor Jack Henry, is implementing a more secure way to access and protect your accounts. The following instructions will help you get started. Don't hesitate to contact us if you need help.



HOW TO COMPLETE ENROLLMENT INTO THE NEW DIGITAL ID SYSTEM

- 1 You will have received an enrollment email from First Oklahoma Bank. Click on the Initial Login web address provided in that email.
- 2 The Digital ID enrollment link will direct you to enter the Company and Login IDs you currently use.

Remember, this link will expire within 7 days of being issued. Once the link is clicked, you will have 45 minutes to complete the process.

Login

Input your First Oklahoma Company ID and First Oklahoma User ID to begin the enrollment process. You will be prompted to complete profile details, as well as select a username and password.

Company ID *

Login ID *



Login

Input your First Oklahoma Company ID and First Oklahoma User ID to begin the enrollment process. You will be prompted to complete profile details, as well as select a username and password.

Company ID *

Login ID *

- 3 Next, you will be prompted to create your new Treasury profile and Digital ID.

First OKLAHOMA BANK
Member F.D.I.C.

① Create your First Oklahoma ID to establish your account access

ALREADY HAVE A FIRST OKLAHOMA ID?
Login to link an additional account.

[Forgot?](#)

Need Help?

Email:
treasurySB@firstoklahomabank.com

Phone:
918-392-7449 | 833-718-6060

- Step 1 of User ID: Users will complete & verify profile information.
- Step 2 of User ID: Users will create their credentials. This Username/Digital ID and Password will be used for subsequent logins.



4 Protect your accounts by choosing your preferred 2-step verification method.




2-Step Verification Methods

You will have the option to choose from 3 different verification methods: authenticator app, Symantec VIP, or a security key.

Authenticator app

Use an authenticator app

Download a free authenticator app, add a new account, and then scan this QR code to set up your account:



or enter the code manually

GQXTSMBRPNSUWKSUMISWQVCMEVUF2RBYHA6DYWTGG5CDKL2XLM7Q

Verify

Symantec VIP

Symantec VIP

To register with Symantec VIP, please enter the serial number/credential ID exactly as it appears on your device.

Next

Need help?

Security key

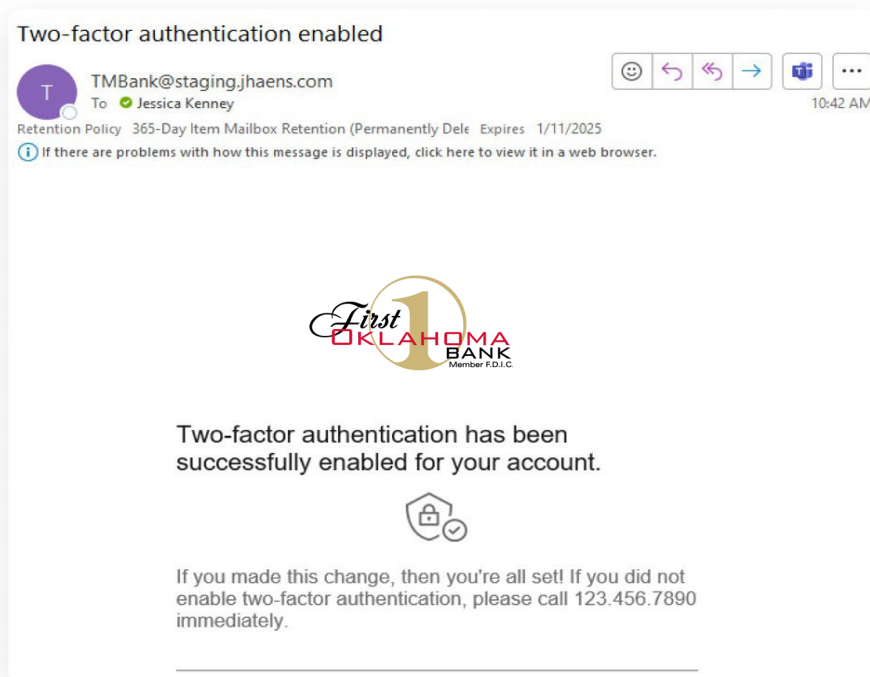
Security key

Register with your security key.

Register

Need help?

5 When complete, you will receive an email confirming 2FA verification setup.



FREQUENTLY ASKED QUESTIONS

Q: Why is First Oklahoma Bank making this change?

A: This upgrade will replace the basic multi-factor authentication service with a platform more robust and extensible.

Q: What must be done to prepare for this change?

A: Watch for the email from the Treasury Management Platform on **February 20** to start the process. The link in the email will only work for 7 days. **Please note – once you click the link, you will have 45 minutes to complete the process.**

Q: Can I use my current user ID?

A: Usernames now need to be unique across all our online banking platforms. In some cases, a new User ID will have to be chosen. Using a combination of your existing username and First Oklahoma Bank Company ID will help keep the user ID unique and familiar at the same time.

Q: Will I still need to use my token when initiating an ACH, Wire Payment or Creating a New User?

A: There are no changes to that process. You will still need to enter your token code + 4-digit PIN.

Q: What are the requirements for creating a new username?

A: Usernames must be between 4 and 64 characters in length. Usernames can contain letters (a-z), numbers (0-9), dashes (-), underscores (_), apostrophes ('), and periods (.) and can begin or end with non-alphanumeric characters except periods (.) and spaces. Usernames cannot contain more than one period (.) in a row, accents, accented letters, ampersands (&), equal signs (=), brackets (<,>), plus signs (+), at signs (@), or commas (,).

Q: What are the requirements for creating a new password?

A: Passwords must be between 8 and 64 characters in length. Passwords must not match or contain your username and must not begin or end with a space.

FREQUENTLY ASKED QUESTIONS

Q: What do I do if I have multiple Treasury logins?

A: If the same email address is tied to multiple companies, you will receive an individual email for each company. The first email link clicked will prompt you through the steps to create your Digital ID.

When you click the link in the second (or third) email, you will be able to use the “Already have a First Oklahoma Bank ID?” login to link an additional account. Upon entering your Digital ID you created the first time, your accounts will be linked together under that one Digital ID.

Upon subsequent logins the user will get to choose which company they want to access upon login.

Q: Can I use the “Don’t ask for codes again while using this browser” feature?

A: Yes, the “remember this browser” feature is linked to the browser used when setting up two-factor authentication (2FA). If a brute-force attack or login from another browser occurs, 2FA will prompt for validation. Access will not be granted until successfully validating from an established 2FA method.

Q: Will I need to bookmark a new link?

A: It depends on the website you have bookmarked. We recommend bookmarking our main website, www.firstoklahomabank.com. From there, select **Login**, then choose **Treasury Management Online Banking** to access your account.

Need Help?

Contact us for assistance. We are here to support you to keep things running!

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